

**CITY OF FULLERTON
NETWORK SPECIALIST
SUPPLEMENTAL QUESTIONNAIRE
2012**

NAME (please print): _____

INSTRUCTIONS: **USING ADDITIONAL SHEETS**, please answer the following questions. This supplemental questionnaire will be used to assist in the screening of the applications. Only those candidates possessing the most suitable qualifications for this classification will be invited to participate in the selection process. Therefore, it is to your advantage to provide as much relevant information as possible. Resumes will not be accepted in lieu of a response to these questions. This signed questionnaire and your responses must be attached to the City application.

For questions 1, 2, 3 and 4, please describe your duties and responsibilities (including level of responsibility, length of experience, employer/organization, etc.). Your responses must be submitted with your application (or as an attachment if submitting online) using no more than one page per question (four pages total). Please respond to questions 5, 6 and 7 directly on the supplied forms.

1. **Hardware:** Describe your experience installing, upgrading, maintaining or repairing personal computers and peripherals, as well as experience with network infrastructure (switches, routers, servers, etc.).
2. **Software:** List and describe the software applications you have supported, used or are familiar with including operating systems, word processors, spreadsheets, database programs and municipality applications.
3. **End User Support:** List and describe your experience in providing "HelpDesk" support to others (including number of users supported; types of activities performed; and include whether the support type was via phone, hands-on, remote, etc.).
4. List and describe your experience in any lead role position you have had in implementing any application and/or sever migrations.

5. Education: List completed college level information systems courses. If necessary, attach additional sheets using the same format.

<u>College level information systems courses/certificate programs*:</u>			
<u>Institution</u>	<u>Course Title</u>	<u>Hours of Instruction</u>	<u>Completion Date</u>

*. Candidates invited to participate in the assessment process will be asked to provide proof of education/certification as applicable.

6. Other Experience/Education:

In the box to the LEFT of each item, indicate 1,2,3 or 4 using the following guide:

- 1 = Little or no knowledge and/or experience regarding the item.
- 2 = Some familiarity through course work and/or limited experience.
- 3 = Working familiarity, but need some guidance in using or accomplishing task.
- 4 = Proficient and can accomplish tasks with little or no guidance and teach others.

<u>Hardware/Appliances:</u>					
	Document Imaging		DR/Back-up		Firewalls
	PC Printers		Personal Computers		RAID
	SAN		Scanners		Servers
	Smartphones		Spam		Switches/Routers
	Telecommunications & Wiring Systems		Web Filtering		Other:

<u>Languages/Databases/Development and Reporting Tools:</u>					
	C & C++		Cognos		Crystal Reports
	Database Development Tools		GIS		HP Open View
	HTML: XHTML		Informix		Microsoft SQL
	Oracle		SSRS		Visual Basic
	Visual FoxPro		Other:		

<u>Operating Systems/Communications:</u> Please provide version numbers where applicable				
	Aix-Unix		Ethernet Topology	HPUX
	Internet Security Accelerator (ISA)		Linux	Microsoft Exchange Server
	Novell NetWare		PIX Security	Sco-Unix
	Spam Filtering		TCP/IP	Unix
	VMware		Windows Hyper-V	Windows Operating Environments
	Windows 2000 Server		Windows 2003 Server	Windows 2008 Server
	Other:			

<u>Software Packages:</u>				
	Backup Exec		Kaseya (Managed Services)	Microsoft Access
	Microsoft Excel		Microsoft Internet Explorer	Microsoft Outlook
	Microsoft PowerPoint		Microsoft Project	Microsoft Publisher
	Microsoft Visio		Microsoft Word	
	Other:			

7. Are you related to any current City of Fullerton employee? A City of Fullerton relative is defined as a spouse, child, step-child, parent, step-parent, parent-in-law, legal guardian, brother, sister, step-brother, step-sister, brother-in-law, sister-in-law, aunt, uncle, niece, nephew, grandchild, grandparent or any individual related by blood or marriage living in the same household as a City employee.

No _____

Yes _____ If yes, please provide the name of the City of Fullerton employee and the relationship:

I certify that all statements made in reference to these questions are true and complete; and that there are no misrepresentations of material fact and am aware that any misstatements or omissions of material fact may cause rejection of my application, disqualification from competing for, or discharge from any employment in this jurisdiction.

Signature: _____ **Date:** _____